



1-800-532-1579

Week ending issue: June 5, 2015 – Issue # 252

Policy

From the WIC Services Policy and Procedure Manual – 360.40 Outreach TTY Deaf Services

An individual who is deaf, hard-of-hearing, deaf-blind, or speech disabled uses a Text Telephone (TTY) to type their conversation to a Communication Assistant (CA), who then reads the typed conversation to a hearing person. The CA relays the hearing person's spoken words by typing them back to the TTY user. Relay Iowa provides this service and can assist potential participants in contacting the WIC office.

When developing outreach materials, include the Relay Iowa number 1-800-735-2942 (English) or 1-800-264-7190 (Spanish). More information can be obtained at <http://www.relayiowa.com/>.

Information

2015 WIC Training Handouts

WIC Training materials, including the agenda and speaker handouts, can be found on the WIC Web Portal under the Training section. Copies will not be available at the training, so please print these out ahead of time if you would like them for the day of the training.

Income Guidelines

Income Guideline Changes went into effect June 1st.

The new income guidelines will go into effect in IWIN on June 1, 2015. Policy 215.39 has been updated to reflect these changes and has been uploaded to the WIC web portal as well.

Your agency will be notified when the Income Tear pads and the Real Meal Deal flyers are available in the Clearing house for ordering. The new income guidelines are as follows:

Applicants with a gross income less than and including the amounts listed are income eligible for WIC services.

Household Size	Annual Income	Monthly Income	Weekly Income
1	\$21,775	\$1,815	\$419
2	\$29,471	\$2,456	\$567
3	\$37,167	\$3,098	\$715
4	\$44,863	\$3,739	\$863
5	\$52,559	\$4,380	\$1,011
6	\$60,255	\$5,022	\$1,159
7	\$67,951	\$5,663	\$1,307
8	\$75,647	\$6,304	\$1,455
9	\$83,343	\$6,946	\$1,603
10	\$91,039	\$7,587	\$1,751
11	\$98,735	\$8,288	\$1,899
12	\$106,431	\$8,870	\$2,047
13	\$114,127	\$9,511	\$2,195
14	\$121,823	\$10,152	\$2,343
15	\$129,519	\$10,794	\$2,491
16	\$137,215	\$11,435	\$2,639
Each add'l family member add	+ \$7,696	+ \$642	+ \$148

Thank you of the Week

“I don’t mind taking my wife and baby here as often as they need, WIC checks on them and gives good information.”

~American Home Finding WIC Participant

Participant Centered Services

(Taken from Molly Kellogg’s Tip #154)

One of the aspects of Motivational Interviewing that makes it so powerful is the spirit. MI is not just the techniques such as open questions and reflecting. The spirit, or feel of it, is just as essential. Listening to or watching an MI session, you sense this spirit. The client does, too.

Partnership: The session feels like a collaboration. There is power sharing rather than an expert/client imbalance of power. The client’s expertise on his life is accepted and evoked at least as much as the clinician offers advice.

Acceptance:

Absolute Worth: The clinician conveys a belief in the inherent worth of the person.

Accurate Empathy: The clinician strives to understand the client's point of view. This includes working to understand deeper meanings that are not said explicitly.

Autonomy Support: The clinician accepts the client's autonomy. The client experiences control and choice during the session and is encouraged to view the whole change process from the position of being in charge.

Affirmation: The client's efforts and strengths are acknowledged. The clinician actively works to find and point out positive characteristics.

Compassion: The whole session is focused on what is best for the client. The clinician can be trusted to put the client's needs before her own.

Evocation: The clinician works to evoke the client's own reasons for change and ideas about how the change should happen. There is much more calling forth reasons and ideas from the client than offering of suggestions by the clinician.

eWIC Update

Card Readers

The eWIC cards that participants receive will contain a PAN which stands for Primary Account Number. It is unique to each card. This number needs to be entered into Focus. The card readers will be used to enter the PAN into Focus. Basically, the eWIC card is swiped through the card reader and the number will populate into Focus. We will be using these card readers in place of staff having to manually enter the PANs. The PAN is a 16 digit number, so using the card readers will help eliminate any errors that could potentially occur with someone manually entering the number.

The picture below shows an eWIC card being swiped through the card reader.



Find Us on Facebook



<https://www.facebook.com/IowaWIC>

Dates to Remember

2015 ****note highlighted dates and topics indicate a change from the usual****

New Employee Training Go-To Meeting

- NETC Go-To- Meeting (All New Staff) – July 9, from 8:30-11:30
 - NETC Go-To-Meeting (Health Professional) – July 16, from 8:30-11:30
 - NETC Go-To-Meeting (Support Staff) - July 23, from 8:30- 11:30

 - NETC Go-To- Meeting (All New Staff) – September 10, from 8:30-11:30
 - NETC Go-To-Meeting (Health Professional) – September 17, from 8:30-11:30
 - NETC Go-To-Meeting (Support Staff) - September 24, from 8:30- 11:30

 - NETC Go-To- Meeting (All New Staff) – November 12, from 8:30-11:30
 - NETC Go-To-Meeting (Health Professional) – November 18, from 8:30-11:30
 - NETC Go-To-Meeting (Support Staff) - November 19, from 8:30- 11:30
- **Please note the dates in November.**

Core Trainings

- WIC Contractor In Person Meeting: August 25, 2015
- Infant/Child Nutrition: September 1, 2015
- Communication and Rapport: October 28, 2015

WIC Training

- June 9, 2015 – 2015 Iowa WIC Training

Available Formula

Product	Quantity	Expiration Date	Agency	Contact
Neocate	8-9 Containers	6/2015	Operation Threshold	Sue Burnett 319-292-1827
Pediasure Peptide 1.0	16 containers	7/2015	NICAO	Janelle Pansegrau 641-423-5044 x35
Powdered Nutricia Neocate Infant DHA/ARA Amino Acid Based Infant Formula w/iron	5 cans	8/2015	North Iowa Community Action	Carla Miller 641-432-5044 x24

Product	Quantity	Expiration Date	Agency	Contact
Nutren Jr. w/Fiber (Vanilla)	78 (3 cases + 6 individual containers)	9/2015	Marion County Public Health	Jessica Johnson 641-828-2238 x225
Enfaport	14 - 8 oz cans	9/1/15	Broadlawns	Rose Logan 515-282-6717
Powdered Pregestimil	5 cans	11/1/2015	Operation Threshold	Sue Burnett 319-292-1827
Powder Nutramigen Toddler with Enflora LGG	7 – 12.6 oz Container 20 - 12.6 oz Container	11/1/2015 2/1/2016	Mid-Sioux Opportunity	Amy Kreber 712-786-3488
RCF Concentrate	26- 13 oz cans	2/1/16	Broadlawns	Rose Logan 515-282-6717
Enfaport	17 – 6 packs of 6 oz containers	4/1/16	HACAP	Angela Munson 319-366-7632
Pediasure 1.5 cal Vanilla	65- 8oz cans	6/1/2016	Broadlawns	Rose Logan
Calcilo XD	1 can	2/2017	Broadlawns	Kathy Flagg 515-263-5660

The U.S. Department of Agriculture prohibits discrimination against its customers, employees, and applicants for employment on the bases of race, color, national origin, age, disability, sex, gender identity, religion, reprisal, and where applicable, political beliefs, marital status, familial or parental status, sexual orientation, or all or part of an individual's income is derived from any public assistance program, or protected genetic information in employment or in any program or activity conducted or funded by the Department. (Not all prohibited bases will apply to all programs and/or employment activities.)

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339; or (800) 845-6136 (Spanish).

USDA is an equal opportunity provider and employer